



Excellent Member Service

Best credit union ever! That's what we want to be for you.

Courteous, friendly and helpful. Isn't that what you want from the people at your financial institution?

Let's be honest. Your finances are a personal matter. That's why we take a personal approach, treating you like family and not like an account number. Think of us as your financial friend.

When you walk through the door, pull in the drive thru or give us a call, you can count on a friendly smile and hello. Beyond being polite, we know that excellent member service means respecting your time, appreciating your business, listening to your questions and being accurate. We know if we get these right, you'll love us and tell others about us.

Our commitment to you is to provide you with quality service, day in and day out. Were you treated with respect? Did we help you in a timely manner? Did we process your transaction correctly? Did we provide you with the service you needed? Yes, oh yeah, definitely and absolutely top rate are what we like to hear. You deserve the best, and that's what we want to provide.

We're invested in your long-term financial success. We want to earn your trust and cultivate a relationship with you. Excellent member service means finding new ways to improve our members' financial lives. Whether that's a low-rate loan or an opportunity to save for retirement, we're confident we can find a way to help you grow with us.

Here's what excellent member service means to us.

- Exceptional financial products
- Family-focused environment
- Knowledgeable staff
- Fast, accurate and friendly service
- Effective financial solutions right for you and your family